ONE PLATFORM. ALL PROVIDER.

ProviderOne
END-TO-END PROVIDER MANAGEMENT
EXPERIENCE THE POWER OF THE ONLY PLATFORM MADE FOR END-TO-END PROVIDER MANAGEMENT.

Finally, Blue Cross Blue Shield health plans can manage provider relationships holistically and grow their business more easily.

For too long, payers and providers have been at odds. Communication and coordination of care have fallen victim to disparate processes and legacy systems. It's time for a better solution.

Co-created with Salesforce and Blue plans, ProviderOne™ is considered a best-in-class provider data management solution with high-performing capabilities needed to drive provider initiatives and address key market challenges. The low cost, no code solution is easy to implement, integrates with existing systems, and significantly improves the member experience.

The Blues need a single solution to manage provider activities and workflows at a price that is conscious of the financial challenges Blue payers face. Our co-creation model assures Blue plans a modern solution that meets evolving business needs and supports the financial health of plans, its members, and other key stakeholders.

The Uniqueness of ProviderOne

Only ProviderOne was developed in collaboration with Blue plans. The fully-customizable solution comes standard with Blue-specific processes and intelligent workflows that automate and streamline all aspects of provider data and inventory management. ProviderOne:

• Exclusively comes integrated with NASCO products out-of-the-box to fully complement your NASCO and Salesforce solutions, reducing cost and implementation time.
• Integration to other third-party systems, such as CAQH, comes standard.
• Offers direct access to Blue directories and data, and supports Blue networks across the nation.

ProviderOne’s data models and intelligent workflows allow Blue payers to effectively manage complex touchpoints across a variety of key stakeholders to achieve administrative efficiencies and improve patient outcomes. With this state-of-the-art solution, you can easily manage inventory and seamlessly recruit, credential, contract and onboard providers, and assign providers to various network levels and link them to benefit designs, and more.

IT IS OUR MISSION TO MAKE BLUE PLANS SUCCESSFUL THROUGH INNOVATIVE PRODUCTS AND EXCEPTIONAL SERVICE.
High-performing capabilities to drive provider initiatives and address key challenges

**Provider Data Quality**
Improve quality and accuracy and avoid audits and penalties

**Reimbursement Flexibility and Value-based Care**
Create different reimbursement arrangements through custom design and configuration

**Complex Network Arrangements**
Build high-quality networks that can support all types of payment arrangements

**Bulk Network Management**
Accomplish multiple activities at once versus one activity at a time

**Operational Workflow and Administrative Efficiency**
Spend less time managing and more time accomplishing with intelligent workflows

**Greater Automation and Standardization**
Realize operational performance improvements and greater consistency

Best-in-Class Modern Architecture that Unites Provider Activities into One Solution

By integrating data from multiple systems into one solution, you quickly get an end-to-end view of your business. ProviderOne leverages the cutting-edge Salesforce Health Cloud for Payers and employs a modern, HIPAA/HITRUST-compliant API architecture that allows you to pivot to new third-party solutions as needs change. APIs can be provisioned quickly, improving provider transparency and claims outcomes as lag time is minimized for provider data updates via real-time data access.

We’re All In

We know the healthcare market will continue to change, but there’s one thing that will not change — NASCO’s dedication to the Blue Cross Blue Shield community. NASCO’s success is directly aligned with your strategy and measured by your success, and we are committed to identifying and cultivating new game-changing initiatives to ensure your plan can adapt and respond to market demands quickly. We look within and beyond the Blue payer market to better understand overall healthcare market trends and member needs. We continue to partner with other leading technology companies like Salesforce to ensure that we are continually providing innovative solutions that address Blue payer business challenges. We are continually increasing our digital capabilities, enabling accelerated introduction of new offerings in a seamless and connected way. And, we will continue to foster the collaboration needed to help you transform and mature your operations.